

1.0 OVERVIEW

Oil and Gas Development Company Limited (OGDCL) is Pakistan's leading E&P Sector Company, having operations at about 50 locations and fields in all the four provinces of the Country. The detailed information about the Company can be obtained from its website www.ogdcl.com

OGDCL purchased IBM Maximo Licenses against for the smooth execution of Preventive and Corrective maintenance activities through IBM Maximo. OGDCL intends to sign a contract for renewal of these licenses up to 31-01-2023 (detail mentioned in financial bid format) with IBM business partner in Pakistan. The detail of IBM Maximo and its Add-ons along with requisite duration is mentioned in Financial bid format.

Proposals are invited through Open Competitive Bidding from Bidders that can arrange IBM Maximo technical support services as mentioned in scope of work section.

2.0 SCOPE OF WORK

Following is a scope work for IBM Maximo Support renewal.

- a) Program updates, fixes, security alerts, **FIXPACK**, **INTERIM FIX (IFIX)**, **LIMITED AVAILABILITY FIX (LA FIX)** and critical patch updates.
- b) Bidder will be required to arrange IBM Maximo Technical Support services from IBM for a period as mentioned in financial bid format.
- c) Upgrade scripts, L1, L2 & L3 support.
- d) Major product and technology releases, which includes general maintenance releases, selected functionality releases, and documentation updates.
- e) Assistance with service requests 24 hours per day, 7 days a week.
- f) Access to IBM Support (24 X 7 web-based customer support systems), including the ability to log service requests online, unless stated otherwise.
- g) Program updates, maintenance and functionality releases, document updates, and patches.
- h) Vendor must coordinate with IBM to expedite for the solution of PMRs for OGDCL.
- i) Any other services covered in IBM Technical Support Services.

3.0 FINANCIAL BID FORMAT

Detail of IBM Maximo and its Add-ons along with required support renewal period is as Under:

S#	Part No.	Description	Qty	1 st Year Unit Price (USD \$) from 01-Feb-2020 to 31-Jan-2021	2 nd Year Unit Price (USD \$) from 01-Feb-2021 to 31-Jan-2022	3 rd Year Unit Price (USD \$) from 01-Feb-2022 to 31-Jan-2023	Total Price (USD \$)
1	E0AV9LL	IBM Maximo for Oil and Gas Authorized User Annual SW Subscription & Support Renewal for three years	3				
2	E0EDBLL	IBM Maximo for Oil and Gas Limited use Authorized User Annual SW Subscription & Support Renewal for three years	7				
Grand Total							

NOTE: (Please read carefully).

BID PRICE: -

Bid price shall be inclusive of all taxes, duties, levies, charges etc., except Provincial Sales Tax (PST)/ Islamabad Capital Territory Sales Tax (ICT) in Pakistan. The prices should be quoted in US\$. The prices quoted by the successful bidder (contractor) for required services shall remain firm and final throughout contract period.

(This clause will be prevailing instead of Master Tender document "ITB" clause # 06 'BID PRICE').

Financial Evaluation Criteria:

Contract will be awarded on the lump sum cost basis.

Contract Duration:

The initial term of this SLA Contract shall be Three (03) years initially unless earlier terminated under the provisions hereof. Any extension in the term of Contract will be subject to mutual consent of both the parties.

Bid Bond:

Bid Bond /Bid Security amounting to US\$ 400/- is to be attached / provided with the technical bid. Please see Master Set of Tender Document for further details.

The Master Set of Tender Documents (Services) uploaded on OGDCL's website (www.ogdcl.com) is the integral part of the TOR.

Bidders are requested to read TOR & Master Set to Tender Documents (Services) and provide complete information / documents including tender annexures with the bid.

4.0 Bidder Technical Evaluation Criteria

The Technical Proposals will be evaluated as per criteria given below.

Sr#	Description	Allocated Score	Remarks
1	Company Experience History Number of years of Experience of the Company.	20	X >= 5 years and X <= 10 years 10 Marks X > 10 years and X <= 15 15 Marks X > 15 years 20 Marks Note X = Company Experience
2	Support Services Contracts/Support renewal executed (Vendor should provide the POs/SLA, containing support services/support renewal with IBM within or outside Pakistan (evidence required).	30	05 marks for each SLA/PO, upto 30 marks.
3	Support offices in major cities of Pakistan and must have an Office in Islamabad.	20	10 marks for each office
4	Company Financial Strength In terms of last two years average Turnover. Provide audited financial report as evidence.	30	X >= 100 and <= 200 million Rs. 10 Marks X > 200 and <= 300 million Rs. 20 Marks X > 300 million Rs. 30 Marks Note: X = Last two years average Turnover in PAK rupees
	Total Score	100	
	Qualifying Score	70	

Note: Bid will be rejected, if Bidder will not obtain 50 (Fifty) percent qualifying Marks in each category and 70 (Seventy) Percent Marks overall.

5.0 COMMENCEMENT DATE OF MAXIMO TSS AGREEMENT

The IBM Maximo TSS Agreement will commence as mentioned in financial bid format section

6.0 MENDATORY TERMS & CONDITIONS FOR IBM MAXIMO TSS RENEWAL

- a) Bidders must be active IBM business Partner, must attach the valid IBM Partner Certificate with bids.
- b) Bidder must provide an undertaking for never been black listed from any government organization.
- c) Bidder must have his office in Islamabad with sufficient (at least one) Maximo expert professionals.
- d) OGDCL reserves rights to make any amendment in this document (TOR) before the signing of contract/issuance of PO.

7.0 BIDDING PROCEDURE

The procedure for bidding will be Single stage – Two envelope procedure, Containing financial proposal along with Technical proposal in separate envelope.

8.0 PAYMENT TERMS

- 1. Annually advance Payment will be made in PKR at start of each calendar year against bank guarantee.
- 2. Successful bidder will provide evidence of technical support services payments made to IBM, to OGDCL within three (03) months after payment.

9.0 Delivery Period

IBM Technical support renewal must be made as mentioned in scope of work section within 15 days of signing of the contract.