

**CLARIFICATION NO: 01**

**AGAINST TENDER ENQUIRY NO: PROC-SERVICES/CB/F&A-3090-A/2017**  
**HIRING OF SERVICES FOR GROUP LIFE INSURANCE COVERAGE OF OGDCL'S OFFICERS**  
**(REGULAR & CONTRACTUAL) AND REGULAR STAFF**

With reference to subject mentioned tender enquiry and further to clarifications sought by few of our prospective bidders the following clarification is hereby communicated to all prospective bidders for their review and preparation of bid accordingly.

<b>Sr. No.</b>	<b>Query</b>	<b>Reply</b>
1	Claims settlement information for whole Corporation level or one of its Group Insurance Business Unit. Please Clarify. (TOR Page No.16)	With reference to the below mentioned query, the claim settlement information is required for the whole corporation/company including Group Life Insurance Business, Individual Life Insurance Business etc. is required.
2	Employee data uploaded on OGDCL's website appears to be as of July 01, 2017. Kindly confirm if updated position of employees July 01, 2018 shall be provided OR all bidders are required to use the provided data which is on the basis of 1st July, 2017.	The data for employees as on 01/07/2017 will be available by the end of July 2018, i.e. after the incorporation of annual increments in the basic pay of the employees. The bidders are required to prepare their bids on available data provided i.e. employees position as on 01/07/2017.
3	The past claim details uploaded on your website show a difference of Rs. 23.5 million in totality; this implies that the claim experience provided by you is understated by the said figure. Kindly rectify the same and circulate it again amongst all the bidders.	The claim experience data pertains to last six complete policy periods i.e. Policy year 2011-2012 to 2016-17. We don't see any shortfall in the claim amount, however the difference mentioned understated to the tune of Rs. 23.5 million in total for the last six years, may be taken care of by the bidders while preparing their bids.