

CLARIFICATION NO: 01
AGAINST TENDER ENQUIRY NO: PROC-SERVIVES/CB/P&P-3219/2018
HIRING OF SERVICES FOR RENEWAL OF IBM MAXIMO TECHNICAL SUPPORT SERVICES

With reference to subject mentioned tender enquiry and further to clarifications sought by few of our prospective bidders the following clarification is hereby communicated to all prospective bidders for their review and preparation of bid accordingly.

	Query	Reply																												
1	<p>Please confirm that ODGCL require IBM Maximo license renewal (IBM will be providing online support services) only? Or they require local support services from InfoTech alongwith support from IBM.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Sr.#</th> <th style="text-align: left;">Description</th> <th style="text-align: left;">Allocated Score</th> <th style="text-align: left;">Remarks</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>IBM Maximo Certified professional and he must has at least 03 verifiable Maximo Implementation experience (CVs Required)</td> <td>30</td> <td>Minimum score is 30, if bidder fails to obtain 30 score, his bid will not be further considered.</td> </tr> <tr> <td>2</td> <td>IBM Support renewal / Services experience (evidence required) provided to 03 customers within or outside Pakistan.</td> <td>30</td> <td>10 for each.</td> </tr> <tr> <td>3</td> <td>Office in Islamabad and have at least one IBM Maximo Certified professional as mentioned in Sr#1.</td> <td>20</td> <td></td> </tr> <tr> <td>4</td> <td>Bidder should have Rs: 300 million annual turnover and provide evidence.</td> <td>20</td> <td>For PKR: 300million and above = 20 score, and for PKR Above 100 million =10 score.</td> </tr> <tr> <td colspan="2">Total Score</td> <td>100</td> <td></td> </tr> <tr> <td colspan="2">Qualifying Score</td> <td></td> <td></td> </tr> </tbody> </table> <p>Appreciate your prompt response on the matter.</p>	Sr.#	Description	Allocated Score	Remarks	1	IBM Maximo Certified professional and he must has at least 03 verifiable Maximo Implementation experience (CVs Required)	30	Minimum score is 30, if bidder fails to obtain 30 score, his bid will not be further considered.	2	IBM Support renewal / Services experience (evidence required) provided to 03 customers within or outside Pakistan.	30	10 for each.	3	Office in Islamabad and have at least one IBM Maximo Certified professional as mentioned in Sr#1.	20		4	Bidder should have Rs: 300 million annual turnover and provide evidence.	20	For PKR: 300million and above = 20 score, and for PKR Above 100 million =10 score.	Total Score		100		Qualifying Score				<p>In TOR section 2.0 Scope of work clause i)</p> <p>In case of any problem in Maximo or apply new add-on, fix pack & releases, bidder will ensure 24/7 support by his Maximo certified professional on site (OGDCL Head Office) until the problem is resolved</p> <p>Bidder will provide IBM TSS renewal as well as to fulfill this clause of scope of work.</p>
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