

CLARIFICATION NO: 01
AGAINST TENDER ENQUIRY NO: PROC-SERVICES/CB/SYSTEM-3220/2018
HIRING SERVICES / SUPPORT FOR HARDWARE INFRASTRUCTURE OF MAXIMO (PLANT
MAINTENANCE APPLICATIONS)

With reference to subject mentioned tender enquiry and further to clarifications sought by few of our prospective bidders the following clarifications is hereby communicated to all prospective bidders for their review and preparation of bid accordingly.

	Clarification	Reply
1	<p>Operating System 23 -Vendor will be responsible for Administration/Installation of OS window Server for all Maximo infrastructure (Local support).</p> <p>However as per RFP you require back to back contract with IBM/Lenovo which does not cover MS operating system administration/installation support.</p> <p>Please clarify the above mentioned point.</p>	<p>Bidder will be responsible for Administration/Installation of OS window Server for all Maximo infrastructure and will have back to back contract with IBM/Lenovo for listed Hardware Support only.</p>